INFRACORE®

Providing best-in-class IT services

Infracore provides dedicated, scalable and fully-managed IT Teams that act as a seamless extension of your organization.

We support organizations that have nonexistent, overwhelmed, or inexperienced IT staff.

We combine the benefits of an intimate, familiar, in-house team with the depth of knowledge and breadth of experience of an outsourced team.

We act as both your dedicated IT department and IT strategy advisors, enabling you to avoid IT distractions that can get in the way of achieving your company mission.

Service Desk

Cybersecurity

IT Leadership and Strategy

Governance and Compliance

Cloud and Infrastructure Management

Get in touch with us

800.689.8565
info@infracore.net
www.infracore.net

Infracore provides Managed Services on–site, hybrid or virtual.

Infracore vs. your in–house team

- **No more HR Headaches.** Infracore handles it all—you don't have to worry about hiring staff, turnover, performance management, technical certification, or professional development challenges.

- **Certified Staff.** Our certified staff get current and stay current with today's cloud-first solutions.

- **Team Perfection.** We can quickly tap into our broader team of experienced IT professionals and partners to help resolve tough technical issues.

- **Scalable.** Scalable and burstable for complex projects and one-off needs.

Infracore vs. your current Managed Service Provider (MSP)

- **Dedicated Staff.** We develop a deep understanding of your business and people and become a seamless extension of your business.

- **No Rip-and-Replace.** We're happy to work with your tools (ticketing, monitoring, RMM) if you have an existing, enterprise-grade solution.

- **Flat Rate Billing.** Full-time resources aren't billed on a per-user or per-system basis. No "nickel-and-diming"!

- **Vendor Agnostic.** We don't sell hardware or software—our recommendations are in your best interests.

There's no "one-size-fits-all" IT solution

- Each MST is customized to your business needs and can contain a mix of capabilities, from desktop support to systems administration to senior IT leadership.

- MST engagements are overseen by a senior IT leader with 20+ years industry experience.

- Infracore is meticulous about attracting, growing and retaining qualified IT professionals.

- We are your long-term partner. The average age of our MST partnerships is 7+ years.

Case Studies

- Manage Tier-II Service Desk, Site IT Manager, Linux and Windows Systems Administration and AV Support with a team of 4 dedicated IT Professionals for Biotech/Life Sciences company.

- Act as Service Desk and IT Manager, as well as handling of extensive IT needs in onboarding and offboarding multifamily rental properties for a Property Management firm, utilizing a team of 7 dedicated IT professionals.

- Responsible for Infrastructure Management, IT Management and Service Desk for a global engineering and environmental consultancy, supporting operations in Northern California and Michigan with a team of 3 dedicated IT professionals.

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